



## GENERAL INFORMATION

Chaaya Lagoon Hakuraa Huraa  
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Web site: [www.johnkeellshotels.com](http://www.johnkeellshotels.com)  
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This hotel is owned by John Keells Holding Group which is one step of the largest companies in SRI LANKA. 80 rooms consists of 70 water bungalows & 10 beach bungalows. The Resort is situated 135 Kms from Male' and 45 minutes to reach by sea plane. The surround area of this island is 06 Acres. The minimum temperature in the Maldives is 25.4 C & maximum of 36.5 C. The South West Monsoon is from May – October and the North / East Monsoon is from November – April. The time difference from Europe is 05 hours or 04 hours.

Restaurant meal hours : Breakfast 07:30- 09:30 Hrs. Lunch 12:30- 14:00 Hrs. Dinner 19:30- 21:00 Hrs.

Bills to be signed for all entitlements. Extras charged on credit . Final bills to be settled at the end of the stay on the previous day evening between 19:30 – 22:00 Hrs. Credit limit for extras US\$ 500/- If credit limit exceeds, bills to be settled henceforth.

\* For information & inquiries. Please contact the reception. \* Tipping the staff is at your own discretion. \* Attire at restaurant, casual at Meals. \* Reception counter opened 24.00 hours. \* Check – In time 12:00 Hrs. Check – Out time is 12:00 Noon \* Loss or misplacement of room key, US \$ 100/- \* Souvenirs available – Chaaya Lagoon Hakuraa Huraa T-Shirts US\$ 10/- , Caps – US\$ 10/-  
\* Special “during of your stay” laundry service US\$ 20/- for 20 amount of pieces. For information, please contact your room boy.

**SPECIALITIES & ON THE BEACH DINNERS** B.B.Q, Fresh Lobster dinner, 4courses Candle-Light-dinner, Seafood dinner, Jumbo Prawn, Fine dining, Romantic Dhonie dinner, Champagne breakfast. For A la Carte orders –Please contact the guest relations, Restaurant waiter, Food & Beverage Manager or the Reception.

**THEME CORNERS:** European, Chinese, Sri Lankan, Indian, Italian, Asian, Japanese, Thai, Mexican, Wok and many more.

**ENTERTAINMENT:** Disco Night, Live Music, Bingo, Crab Race, Maldivian Cultural Show.

**WATER SPORTS ACTIVITIES:** Diving, Snorkeling, Windsurfing, Catamaran, Sailing, Canoeing. For information please contact “ Dive & Sail” at the sea plane jetty end. Snorkeling equipment provided. Free of charge. Please contact the dive base at the jetty end. Snorkeling boat available daily at 09:30 & 15:00 Hrs. Free of charge.

**DIVING SCHOOL / WATER SPORTS:** For information please call over at the Reception between 19:00 & 19:30 Hrs daily.

**SHOP:** Jewelry Shop & Souvenir Shop located by the Restaurant. Opened during main meal hours.

**SPA:** Located at the centre of the island. Free massage 05-10 minutes Head & Shoulder Massage for NEW arrivals between 10.00 & 11.00 Hrs the following day.

**OTHER SERVICES:** Emergency call after midnight / special occasions and arrangement / overseas telephone calls / fax / email / internet / Wi-Fi / Wake up calls . Please contact the reception.

**CASHIER & FINAL SETTLEMENT OF BILLS:** At the reception cashier counter between 19:30 – 22:00 Hrs. on the day prior to departure. Bills to be signed for all entitlements. Extras charged on credit . Credit limit US\$ 500/- .

**CREDIT CARDS ACCEPTED:** American Express / Master / Visa. Also accept cash US \$, Sterling Pounds, Euro. Travellers cheques for settlement of bills only. Cash advances on credit cards not provided. Debit cards & personal cheques are not accepted.

**FOR FIRST AID & DOCTOR CONSULTATION:** In – house doctor ”On Call 24 Hours”. Consultation Fee US\$ 40/- .

**DEPARTURE INFORMATION:** At the reception after 17:00 hrs. on day prior to departure. Check – out time 12 NN.

**MAIN BAR:** The Nala Falhu Bar opened for counter service from 09:00 – 24:00 hrs. Drinks requested after 12 midnight chargeable.

**MINI BAR IN ROOM:** Only table water , tonic & soda water are included . Miniatures, wine, caned drinks / Beer, juices & nuts not included.

**SNORKELING:** Equipment free of charge. Boat to the house reef available daily at 09:30 & 15:00 Hrs. Free of charge.

**WINDSURFING:** Equipment (sail & board) free of charge. Windsurfing for beginners courses chargeable.

**RECREATION FACILITIES:** Gym/Beach Volleyball, Football / Table Tennis / Badminton / Darts / Indoor Games.  
For equipment – please contact the reception.

**SAFETY LOCKERS:** Available in the room. Program a 4 digit number. Please leave the safety locker opened prior to departure.

**ROOM FACILITIES:** T.V, Air Condition, fire protection system, hot & cold water, bath tub, shower, bidet, bottle opener, hair dryer, mini - refrigerator, tea & coffee making facility. Life jackets, rain coats. Water in the bathroom is desalinated water.

**BEACH TOWELS :** Available in rooms. Soiled beach towels to be produced to obtain fresh beach towels.

**OPTIONAL EXCURSIONS**

**DOLPHIN WATCHING** Monday & Thursday

**SUNSET FISHING** Monday & Friday

**ISLAND HOPPING** Wednesday

**DEEP SEA FISHING** Wednesday & Sunday

**SNORKELING SAFARI** Tuesday, Friday & Sunday

**EARLY MORNING FISHING** Friday

**FULL DAY ISLAND HOPPING** Saturday

**NIGHT FISHING** Saturday

**ADAM & EVE's PARADISE** Any day of the week

Bookings at the Reception. All excursions are subject for change / cancellation. Meeting point – SEA PLANE JETTY END (10 minutes prior to departure time)

**ALL INCLUSIVE ENTITLEMENT**

**FOOD:** All 03 Meals, Buffet style breakfast, lunch & dinner will be served in the Malafaaiy Restaurant. (The All Inclusive package will begin at 12 NN on the day of arrival & will end at 12:00 NN on the day of departure.) Afternoon snacks will be served at the Nala Falfu Bar between 16:00 – 17:00 Hrs. Night Snacks at 23:30 Hrs at the Nala Falfu Bar.

**BEVERAGE:** Alcoholic – All regular brands of liquor , Whisky, Gin, Brandy, Rum, Vodka, Aperitifs, Sherry & Draft Beer. House wine by the glass. Soft Drinks such as Juices ( cordials ) table water, Sprite, Coke, Fanta. Tea / Coffee counter service available at the Nala Falhu Bar from 09:30 Hrs – 24:00 Hrs.

**ALL INCLUSIVE SPECIAL COCKTAIL SELECTION:** To be referred to the “ALL INCLUSIVE COCKTAIL CARD” at the Bar.

**CHARGEABLE:** All premium Brand Liquor, Wines Champagnes, Irish coffee, Espresso, Cappuccino, Laundry Service, Internet, E-mails, IDD & Local Telephone Calls. SPA, Diving & Water Sports. Optional excursions. special dinners. A la Carte , Tobacco Etc.

